

QUALITY MANAGEMENT SYSTEM

POL.: 003

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ISLAMIC LAW POLICY

At Namibia Islamic Halaal Association (NIHA), we are unwaveringly committed to upholding the principles and requirements of Halal in Islamic Law. Our dedication extends beyond mere compliance; it reflects our profound understanding of the significance of Halal practices and our commitment to ensuring that consumers can trust the Halal certification associated with our services.

We pledge to adhere strictly to the principles and requirements outlined in Islamic Law concerning Halal. Our certification processes are meticulously designed to align with the highest standards set by Islamic jurisprudence.

We recognize the immense responsibility placed upon us as a certifying body. We undertake to carry out our duties with the utmost diligence, ensuring that all products and services certified as Halal meet the stringent criteria set forth by Islamic Law.

We are dedicated to a culture of continuous improvement. Regular reviews of our processes, certifications, and feedback mechanisms ensure that we evolve with the changing landscape while maintaining the highest standards of Halal certification.

Our team is comprised of professionals with a deep understanding of Islamic Law and the Halal industry. Regular training programs and updates ensure that our staff remains at the forefront of industry knowledge, allowing for accurate and reliable certification services.

We commit to providing clear and concise information to our clients throughout the certification process. Open communication fosters trust and ensures that our clients are well-informed about the Halal status of their products and services.

In conclusion, our commitment to Halal certification extends beyond the scope of our organizational duties. It reflects our dedication to the Islamic principles of responsibility, integrity, and neutrality. We take pride in being a trusted partner for businesses seeking Halal certification, and we pledge to continually uphold the sanctity of Halal in all our endeavors.

CEO: Faroek Nazier







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QUALITY POLICY

Top management represented by the Chief Executive Officer have established, implemented, and maintained a quality policy that:

- a) Is appropriate to the purpose of halaal food assurance and context of the organization and supports its strategic direction which is to acquire Emirates International Accreditation Centre and GSO accreditation as certification body.
- b) provides a framework for setting quality objectives which is to be reviewed at the Management Review, annually.
- c) includes a commitment to satisfy applicable requirements such as regulatory, statutory and client specifications
- d) includes a commitment to continual improvement of the quality management system which is reviewed annually.
- e) This policy is available in the form of prominently displayed banners and be maintained as documented information through meeting minutes, training, and notice boards.
- be communicated trough meetings, training, understood through evaluations and assessments and applied within the organization from shop level to CEO;
- g) be available to relevant interested parties.

Mr. Faroek Nazier

Chief Executive Officer