



IMPARTIALITY POLICY

The top management of the Namibia Islamic Halaal Association (NIHA) recognises that the value of certification is the degree of confidence and trust that is established by an impartial and competent demonstration of fulfilment of specified requirements by a third party. To this effect NIHA as the third party is committed to:

1. Establish a process to identify, analyse, evaluate, treat, monitor and document the risk related to conflict of interests arising from provision of certification on an on-going basis.
2. Treat all identified risks in order to eliminate or reduce them to an acceptable level.
3. Establish procedures for handling complaints and appeals.
4. Ensure that no complainant or appellant is discriminated against.
5. Remain impartial, therefore no internal audits, consultancy and certification of other certification body's Quality Management System is provided.
6. Declare that all certification activities are independent of any services offered by consultants, and / or consulting organisation and no consultant / consulting organisation shall make such claim. If such claims are made, NIHA may take legal action.
7. Ensure that none of the certification activities are outsourced.
8. Ensure that all personnel involved in certification activities are not under any business, financial or other pressure that may influence the certification decision; and
9. Communicate this policy to all persons involved in certification activities.

Signed: _____

CEO: Faroek Nazier

Date: 1. JUNE. 2021

Document Owner	Date of Issue	Revision no.:	Revision Date	Approved by	Category
Standards Manager	01.08.21	00	0	Faroek Nazier (CEO)	Halaal Certification